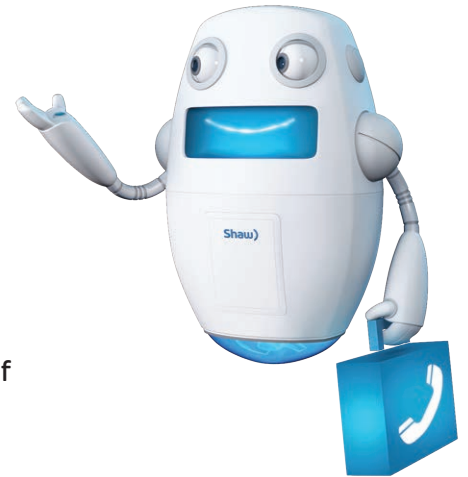


Seamless communication across your business.

SmartVoice* provides a unified communications solution to small businesses that has typically been reserved for large scale enterprise organizations. Deeper collaboration improves productivity by allowing employees to collaborate seamlessly across their desk phones, mobile devices and computers in the office, at a client's business, from home or anywhere in between. Mobile applications also allow increased flexibility of communication on the go, from wherever you are.



Finally, a way to increase productivity without the capital investment



Increase productivity while lowering costs

- Reduce voicemail, cut down on email and spend less on travel.
- Instant messaging, desktop sharing, video conferencing, presence and advanced voice features take your business to the next level.



Mobilize your workforce

- Empower staff to be productive and connected in and out of the office.
- Cloud based software and mobile apps allow employees to sync their desk phone, laptop, and mobile devices so work can be done from anywhere, anytime.



Focus on your business, not your voice solution

- No need for IT experts or expensive hardware.
- SmartVoice is a fully managed solution, we take care of the hardware, software upgrades, installation, training and ongoing support.

Confidence comes standard

Think of us as an extension of your IT department. Our highly trained team is with you every step of the way, so you can focus on growing your business.

Call: 1-877-686-7909

Visit: business.shaw.ca/smartvoice

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Unified communications features

Instant Messaging Cut down on email clutter and voicemail by having instant chats.		✓	✓	✓	✓
Presence Know the status of coworker's availability, be in control of when others can communicate with you.		✓	✓	✓	✓
Multi Conference Instantly connect without booking resources, create a team conference by bridging up to six users into a single conference call.		✓ 3 users	✓	✓	✓
Desktop Sharing Increase office collaborations by sharing your work with coworkers.			✓	✓	✓
Call Pull Have the freedom to leave your desk, move a call from one device to another without having to place the caller on hold.			Between desk phone and PC/Mac software	Between PC/Mac software and smartphone app	✓
Mobile App Accessibility on iOS and Android mobile devices and tablets		✓		✓	✓
Video Conferencing [^] Feel like you're working in the same office as remote coworkers with face to face collaboration.		✓	✓	✓	✓
Online Portal No need to be in the office to make changes to features and settings, make changes from anywhere you access the Internet.	✓	✓	✓	✓	✓

Voice features

Do Not Disturb Stay focused on important tasks, direct calls automatically to voicemail or to a fellow coworker.			✓	✓	✓
Network Based Preferences Have less to remember, speed dials, previous inbound and outbound calls and more are not just at your desk phone, but any phone you log into throughout the office.	✓		✓		✓
Voicemail to Email Never miss a call, be notified and listen to voicemail via email.	✓	✓	✓	✓	✓
On Hold Messaging Upsell customers with custom messaging, or entertain them with music while they wait.	✓	✓	✓	✓	✓

Add-on's

Meet Me Conference Connect with coworkers and customers from anywhere, anytime, with dedicated conference lines that handle large groups of participants.		Available	Available	Available	Available
Auto Attendant Ensure important clients are not left to voicemail, forward calls seamlessly to employees or departments.		Available	Available	Available	Available
Reception Console Increase professionalism and ensure calls aren't missed with a full receptionist solution including busy lamp field, shared call appearances and online web portal.	Separate receptionist package available	Separate receptionist package available	Separate receptionist package available	Separate receptionist package available	Separate receptionist package available

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Visit: business.shaw.ca/smartvoice

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*VoIP phone emergency 9-1-1 features differ from traditional 9-1-1 services. Visit business.shaw.ca/smartvoice911 for more information. **5 seats or less. ^Up to 6 participants